

Alert Centre

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Telephone Voice and SMS Messaging System

The Jakarta Alert Centre service works in conjunction with our interSeptor, interSeptor Pro and SP8 environmental monitoring products to provide automated SMS and voice message alerts to mobile and landline phones.

The Alert Centre service is a cost-effective way of knowing exactly what is happening in your IT or Comms room 24/7.

The service is supplied on an annual subscription basis. Alarm conditions from Jakarta monitoring devices can be relayed via emails to the Alert Centre servers which will then automatically invoke the alert notification escalation procedure (see right). On receipt of an email alarm from the interSeptor, interSeptor Pro or SP8, an initial call will be made from the Alert Centre server to the main customer site relaying a voice message detailing that an alarm condition has occurred.

A voice message call will then be made and an SMS sent to the first named contact detailing the nature of the alarm. If the first recipient does not acknowledge the alarm, the voice and SMS message will be sent to the second and third recipients and so on. Emails will also be sent to all 6 recipients.

Alert Centre Escalation Procedure

The Jakarta Alert Centre sends messages to your proprietary 'Contacts' as follows:

Immediately:

The installed location is telephoned



After 30 seconds:

'Contact 1' is notified by telephone, text and email



(If no response from Contact 1)

After 2 minutes:

'Contact 2' is notified by telephone, text and email



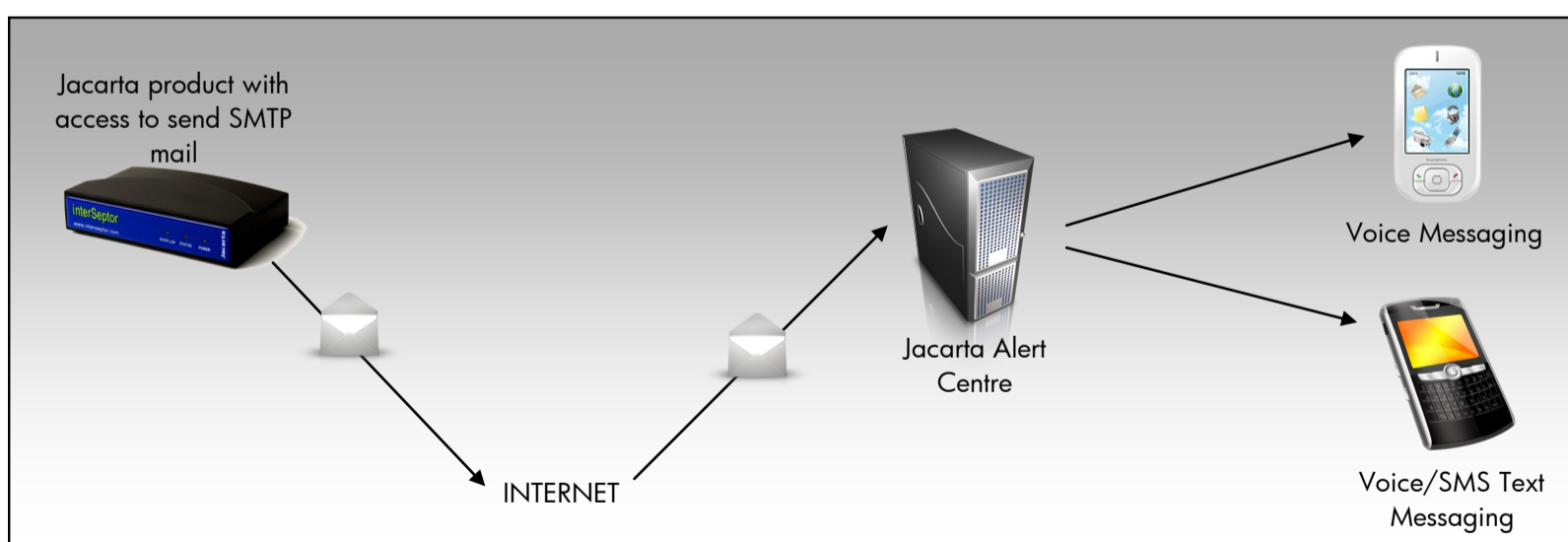
(If no response from Contact 2)

After a further 2 minutes:

'Contact 3' is notified by telephone, text and email

.....and so on up to 6 contacts

Jakarta can accept no liability for any interruption that may be caused at any time in the Alert Centre service.
All specifications subject to change without notice.



The Alert Centre is user manageable via login facilities at www.jakarta.com and www.interseptor.com. Personnel contact information can be updated anytime as required.

The Alert Centre Service is available in the following countries: Australia, Belgium, Canada, Cyprus, Dubai, France, Germany, India, Netherlands, Norway, Republic of Ireland, Spain, Sweden, Switzerland, United Kingdom and USA. (All messages are delivered in English)

On purchasing an Alert Centre subscription, you will be sent the Alert Centre registration documents and user guide.